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**Volume 10**

Andreas Tolk  
Lakhmi C. Jain (Eds.)

# **Intelligence-Based Systems Engineering**

 Springer



# Intelligent Systems Reference Library, Volume 10

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# Preface

The International Council on Systems Engineering (INCOSE) defines Systems Engineering as an interdisciplinary approach and means to develop successful systems. It focuses on defining the customers needs and requirements early in the development cycle. It then documents the requirements. It then proceeds with the design synthesis and system validation and develops an overview of the complete problem which involves Manufacturing, Operations, Cost & Scheduling. The Performance, Training & Support, Testing, and Disposal are then developed. Systems Engineering integrates all of the disciplines and specialty groups into a joint team effort to form a structured development process which proceeds from the concept stage of production to full final operation. The full Systems Engineering operation considers both the business and the technical needs of all customers. The goal is to provide a quality product that meets the user needs and hopefully without unwanted surprises in the completed item.

In the present time, these activities and processes are increasingly supported by means of Information Technology (IT). Support using IT always leads to the question of how much such processes can be either automated or semi-automated. In other words: is it possible to increase the quality of systems by using intelligence-based systems engineering. The intention of this book is to answer the questions such as what emerging methods and solutions are able to use intelligence-based systems engineering, what current solutions already exist, what theoretic constraints are known, and other questions ranging between theory and practice. The chapters contain contributions from conferences, research, PhD theses, and the experience of the experts in this area. In this book, we establish a research agenda and begin to fill the gaps in this body of knowledge.

We hope to gain the support of practitioners and scholars by this volume. It is also hoped to help researchers identify domains of interest and to develop systems engineering to an even higher level.

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# Chapter 1

## Towards Intelligence-Based Systems Engineering and System of Systems Engineering

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**Abstract.** This introductory chapter defines intelligence-based systems with focus on semantic systems, simulation systems, and intelligent agents. Semantic systems define the foundation to communicate systems engineering challenges using logic, simulation systems introduce the dynamic component, and intelligent agents can introduce alternatives roles. It then gives an overview of traditional systems engineering as well as system of systems engineering showing the need to emphasize the system of systems perspective in modern engineering approaches. Finally, both views are aligned, providing a scope for intelligence-based systems engineering and the contributions of the following book chapters are summarized in relationship to this scope.

**Keywords:** intelligent agents, ontology, semantic system, simulation system, system of systems engineering, systems engineering.

### 1 Introduction

The definition of *insanity* as “doing the same thing over and over again and expecting different results” is attributed to Albert Einstein. In contrast, a collective definition for *intelligence* is the ability to comprehend, to understand and profit from experience, or to make sense out of the environment and react appropriately. In the light of these two extremes, this introductory chapter defines what intelligence-based systems are, and what this means for systems engineering and systems of systems engineering.

Starting with a summary of the state of the art, as among others identified by Buede [1], it can be observed that most of our current systems have been designed starting with a set of well defined requirements. These requirements are often based on operational concepts that identify context and external systems and that are used to derive (a) input and output requirements that identify what a system shall accept and produce, (b) system-wide and technology requirements that are building a set of operational constraints, (c) trade-off requirements that allow optimizing system design decisions within these constraints, and (d) qualification requirements that allow validation and verification to be conducted. These requirements lead to building a functional architecture describing the capabilities of the system, a physical architecture that describes the resources that comprise the system, and finally an allocated

architecture that merges the functional and the physical view, including interface design, integration and qualification. The result is a well-defined system that has a well defined behavior for all identified input constellation in the form of expected output produced. As a rule, the capabilities defined in the functional architecture are fixed. The system will do the same thing over and over again. Under many circumstances, this is exactly what we would want. Nobody wants to push down the brake pedal of a car expecting anything else but that the car stops. We expect the same results. However, what if the environment changes? What if the world in which a system was originally defined no longer exists?, like we currently see it in so many military systems that were defined at the time of the Cold War, but still have to be used today? Simply expecting the system to change its behavior qualifies as insanity, so we need intelligent systems that are able to comprehend, understand and profit from experience.

The next section will define intelligence-based systems. Following these definitions and examples, the third section will evaluate the relation of such systems with systems engineering. The fourth section will do the same for the new and emerging field of system of systems engineering that adds at least one additional layer of complexity to the challenges to be addressed. Finally, the last section will describe the contributions comprised in this book in the light of these findings.

## **2 Intelligence-Based Systems**

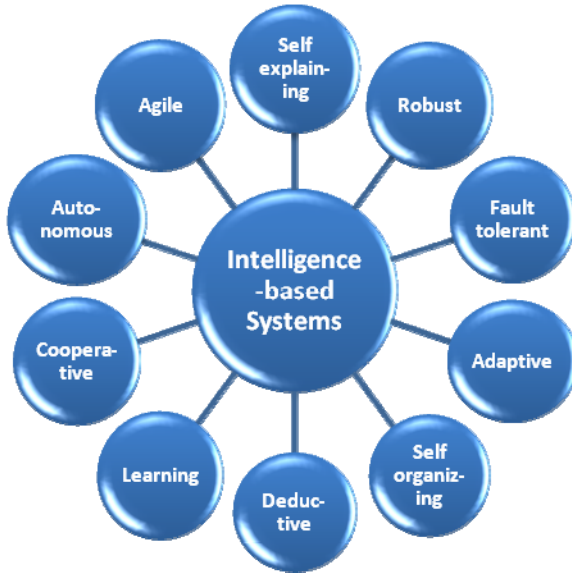
Intelligence-based systems should not be confused with the often narrowly used term intelligence system, which refer to a variety of Artificial Intelligence (AI) methods, such as neural networks, evolutionary algorithms, expert systems, diagnostic systems, symbolic AI, and other related topical areas. These systems are limited to AI applications, and intelligent systems engineering describes the engineering of such intelligent systems, not the use of intelligence to support systems engineering. The scope we take in this chapter – and in this book in general – includes the design and engineering of such intelligent systems, but is not limited to this view. We are interested in merging the state of the art of intelligence as it can be provided via AI methods to support systems engineering and system of systems engineering. How can these three aspects be of mutual support, resulting in better systems that are able to comprehend, understand and profit from experience. This is the objective of intelligence-based systems engineering: to base systems and their design on AI methods to build better systems.

### **2.1 Characteristics of Intelligence-Based Systems**

In order to support this objective of intelligence-based systems engineering, it is first important to better understand the characteristic properties of intelligence-based systems. The following list is neither complete nor exclusive, but it reflects the collective definition of various views on AI, intelligence-based solutions, model-based prediction and control, and similar contributions. Figure 1 depicts these characteristics that are used in the collective definition, which are self-explaining, robust, fault tolerant, adaptive, self-optimizing, deductive, learning, cooperative, autonomous, and agile. As



we will see, these terms have partly overlapping definitions and have to be understood in the context of the collective definition, which means that not all definitions use all terms.



**Fig. 1.** Characteristic Properties of Intelligence-based Systems

*Self-explaining* doesn't mean that the system is obvious without any explanation necessary, but that the system can explain how it came to a certain decision. In traditional systems, the system behavior does not change. If a system is able to modify its behavior, it is often needed to understand how and why a decision has been made by the system. The explanation component of expert systems used for diagnosis, which traditionally could be generated by tracing the line of reasoning used by the underlying inference engine to answer the questions: "Why is your answer to the question the one you recommend?" For systems that are able to modify themselves being able to explain their reason is mandatory to ensure credibility.

*Robust* as a characteristic property of a system means that the system behaves well and adequate not only under ordinary conditions, but also under unusual conditions that stress the original requirements and derived assumptions. In other words, robust systems do not break easily, but are able to continue to behave well even under variant circumstances that could lead to failure of system.

*Fault tolerant* systems behave well and continue to adequately perform even if one or more of its internal system components fail or break. It may be important to differentiate between a fault, which is a defect in the system that can cause an error, which is a subset of the system status that may lead to system failure, which is a deviation in actual system behavior and its desired behavior according to the requirements.

*Adaptive* systems in general react to changes, in particular to changes in the environment or the context of the system. Whenever the environment or context of the

system changes the system itself changes as well in order to accommodate these changes. As a consequence, adaptive systems behave well and adequate even in changing environments.

*Self-organizing* systems organize their internal components and capabilities in new structures without a central or an external authority in place. These new structures can be temporal and spatial. In some cases, instead of self-organizing the term self-optimizing is used synonymously, although not all self-organizing structures represent the optimal structure, but the assumption is that self-organizing systems are organizing themselves to become better.

*Deductive* systems are well known from mathematics: based on a set of axioms and rules, they can deduct new insights by applying the rules to the axioms as well as to the resulting new facts. This is done using an underlying inference engine. Applying these ideas, deductive systems can discover new facts that they can use for their decision process on how to modify themselves to behave well and adequate.

*Learning systems* generally observe the achieved results and compare them with the desired outcome. Using methods such as reinforcement learning, decisions that led to positive results are enforced while those with negative results are avoided. Learning can also occur by observing other systems and the results of their activities. In every case, learning is connected with the observation of cause and effects.

*Cooperative* systems expose social capabilities. This means that cooperative systems interact with other systems – and potentially humans as well – via some kind of communication language. This interaction is not limited to pure observation, but such a system can exchange plans, distribute tasks, etc. Whiteboard technologies are as often used as direct communication. An interesting side effect is that such cooperative systems can themselves then become a self-organizing system of systems.

An *autonomous* system performs the desired tasks and behaves well and adequate even in unstructured environments without continuous human guidance. In the domain of robotics, autonomy is described as a collection of additional characteristics, in particular sensor capabilities to observe chaotic, unpredicted variables and to react to keep the system on track utilizing the available degrees of freedom.

In general, *agile* systems are able to manage and apply knowledge effectively so that they behave well and adequate in continuously changing and unpredicted environments. In systems engineering, agility is often in particular connected with the development phase of systems and reflects the ability to immediately react on changes in the requirements.

Without doubt, additional characteristic properties can be identified that are desirable for such systems, such as self-healing. However, if a system is adaptive, self-optimizing, and fault-tolerant, self-healing is a result. Similar arguments can be made for the quest to reduce risk and vulnerability and other desirable characteristics.

## 2.2 How to Capture Intelligence

There are many methods applied in AI to capture intelligence. This chapter deliberately focuses on a limited subset that is of particular interest to systems engineering and for which examples are given in other chapters of this books. Using the well known categories of Ackoff [2], we distinguish between data, information, knowledge, understanding, and wisdom. We understand *data* as a collection of facts. *Information* is data

in a context allowing answering questions like who, what, where, and when. *Knowledge* is applied information answering the question how. *Understanding* introduces an answer to the question why, and *wisdom* finally evaluates understanding and generalizes the findings, allowing application of understanding in other domains than the original source of gaining understanding.

In this chapter and this book, we apply semantic systems or use general ontological means to capture and model data and information. Applying these pieces of information on who, what, where, and when in the context of simulation introduces the aspects addressed by knowledge: *how*. Adding agents allows running not only one but many simulations and comparing alternative courses of action. To communicate between agents, ontology is needed to provide the basis for the communication language supporting the exchange of information. Figure 2 shows the three elements applied in this book.



**Fig. 2.** Components to Capture Intelligence

A recent book edited by Yilmaz and Ören [3] copes with the various aspects of agent-directed simulation and systems engineering. They also show the increasing importance modeling and simulation methods in general and agent-directed simulations in particular play for intelligence-based systems. Software agents expose many of the characteristic properties described earlier in this chapter.

Agents help designing communication and coordination protocols in the system and may even become a surrogate for a human user. Simulation helps answering questions about the achieved behavior, performance and robustness, giving first feedback about the quality of the design. In addition, simulation can be used for decision support by providing “what if” scenarios as well as for training and education purposes. In addition, agents are likely to replace, to a certain degree, objects that have traditionally been exploited in systems engineering. An interesting aspect evaluated is to replace the functions traditionally developed within the functional architecture of a

system as defined in [1] with agents. As this agent already possesses many characteristics of intelligence-based systems, the result is likely to be close to our objective. However, all three aspects shown in figure 2 are important.

Another example of interest described in [3] is autonomic computing, as it also shares many characteristic properties. Autonomic computing is a potential strategy and philosophy in systems design and management that aims to cope with increasing complexity in the presence of constant change addressing the area of systems of systems engineering which involves: (a) large scope and great complexity of integration efforts; (b) collaborative and dynamic engineering; (c) engineering under the condition of uncertainty; (d) continuing architectural reconfiguration; (e) simultaneous modeling and simulation of emergent behavior; and (f) stakeholders with competing goals and objectives.

Utilizing the characteristics of software agents, autonomic systems are based on architectures and mechanisms that facilitate self-configuration and adaptation through learning, anticipation, and robust designs to be able to adjust and fine tune system parameters to emerging situations in this environment. The main characteristics are self-configuration, self-healing, and self-optimization. The autonomic computing control loop moves from gathering data from resources in the system's environment (sensor) to registering to be notified as the sensors observe changes in the environment (monitor). Next, the status of the environment and operational components' ability to react to change is perceived, interpreted, and understood (analyze) while necessary information about the managed resources, data, and policies are being provided to the system (knowledge). If the analysis and knowledge cannot identify a proper reaction to unforeseen environmental conditions, the reasoning and planning components take control to generate a new plan and identify a sequence of actions to act on the system configurations. Then, those actions are translated into executable commands (execute). These key tenets of autonomic systems (sensor, monitor, analyze, knowledge, reason/plan, execute) provide a roadmap for building intelligence-based systems using all three components mentioned above.

However, the title of this book is not "systems engineering *of* intelligence-based systems," but "intelligence-based systems engineering," which also includes the application of these methods and technologies to improve the traditional systems engineering process and the emerging new field of system of systems engineering. The next section will describe the principles of systems engineering and identify where intelligence-based methods can be applied.

### 3 Systems Engineering

The genesis for systems engineering in particular in the United States has been attributed to complexity. Early pioneers in the systems engineering field emphasize increasing system complexity as the principal causative factor, although they recognize that this is far from a complete explanation [4] [5]. To explain this, some historical background is warranted.

In the late 1930s the fledgling radio, television, and telephone industries in the United States recognized the need for a systems approach in the development of modern telecommunications services. The Radio Corporation of America (RCA) and its

subsidiary, the National Broadcasting Company (NBC) were interested in the expansion of their television broadcast domain. At the same time, the Bell Telephone Company was interested in the expansion of their long-distance telephone network. Both companies initiated technical studies aimed at increasing their markets through the use of new broadband technologies that were beginning to emerge in the early 1940s. However, these exploratory studies and experimentation were interrupted by the Second World War.

During the Second World War, the American military used large numbers of scientists and engineers to help solve complex logistical and strategic bombing problems related to the war effort. Many of these efforts made significant contributions to the philosophy and techniques of what was then called *Operations Research*. At the same time, the need for many novel types of electronic gear for airborne use gave rise to a wide variety of component devices, popularly known as *black boxes*. These were ingenious devices, but their application in terms of the entire system of which they were merely parts was a matter of improvisation [4]. Inevitably, many of the engineers and scientists working on these *black boxes* were required, by necessity, to look ahead to the ultimate goal – the system. When the war ended a number of corporations (most notably the RAND Corporation, the Bell Telephone Laboratories and RCA) hired much of this pool of talented scientists and engineers to provide services to both the government and the telecommunications industry. These seasoned practitioners were able to capitalize upon the lessons from their war-time experiences in the development and implementation of the modern telecommunications and electrical power systems. The telecommunications system development efforts provide for much of the early literature on systems engineering. Schlager [6], in a nationwide survey found that the Bell Telephone Laboratories was probably the first organization to use the term systems engineering. If true, this places the start of what we call systems engineering, in the early 1940s.

### 3.1 Traditional Systems Engineering

The emergence of systems engineering in the 1940s was an outgrowth of the need to deal with large, expensive systems. The early textbooks [5] [7] [8] on systems engineering had an emphasis on topics such as decision making, problem solving, and analysis of alternatives. The texts relied heavily on the techniques and analytical methods from Operations Research [9] [10] [11]. A 1957 definition of systems engineering characterizes its early role [12].

*“The design of systems in which the output is a set of specifications suitable for constructing a real system out of hardware.”* (p. 1-4)

Over the next 30 years systems engineering assumed responsibility for not only the technical elements surrounding systems, but the life cycle management responsibilities as well. Systems engineering was, in-part, responsible for the delivery of large complicated projects of national importance that included the Polaris submarine, and the Mercury and Gemini space programs. By 1998 the definition of systems engineering had evolved to [13].

*“An interdisciplinary collaborative approach to derive, evolve, and verify a life-cycle balanced system solution which satisfies customer expectations and meets public acceptability.”* (p. 11)

In 30 years, systems engineering had evolved to include life-cycle management responsibilities, customers, and the public in its definition. Traditional Systems Engineering (TSE) has developed the frameworks and methodologies [13] [14] to successfully conceive, design, acquire, and field large multi-purpose systems. Three often used models developed in support of TSE most readers will recognize are (a) the waterfall model [15], (b) the *Vee*-model [16], and (c) the spiral model [17].

The waterfall model is characterized by the sequential evolution of phases in which as a rule only the two consecutive phases are connected with each other and the feedback is seen as the exception, not the rule. It starts with a set of requirements that are refined for the system and its component, followed by an analysis. The analysis is followed by the detailed design and the implementation of this design. Once the system is implemented, it is tested and afterwards operationally used. Some newer versions include maintenance and retirement as well. All versions of the waterfall model have the philosophy in common that if the engineer is doing a good job in all phases, he can successfully reach the project end. The *Vee*-model follows a slightly different philosophy by integrating the user into the engineering process. It starts with user requirements and ends with user acceptance. The two parts of the *Vee* are built by the phases comprised in the *decomposition and definition* of system components in the downward steps, and the *integration and verification* phases building the upward steps. On all levels, phases of the decomposition and definition are connected to respective integration and verification phases, such as verifying that the correct parts are built, verifying that configuration items are assembled correctly, verifying that the system performs as requested, and validating that the system fulfills all requirements. Overall, the feedback between the different phases and the possibility of corrections of earlier phases that are not necessarily mistakes of the systems engineer build the philosophy. The last model, the spiral model, is based on waterfall and *Vee* model ideas. It assumes that several iterations through the phases of these models will be needed resulting in a spiral in which each iteration leads to the next iterations objectives. Feedback is the rule and no longer the exception. The *spiral* model is an iterative model that combines elements of the classic *waterfall* model with the characteristic of prototyping and produces an evolutionary approach to engineering. The four major phases are (1) management planning, (2) engineering, (3) customer evaluation, and (4) risk analysis. The major distinguishing feature of the spiral is that by including a formal risk analysis phases, it introduced a risk-driven approach to the development process.

Systems Engineering therefore evolved well. However, the 21<sup>st</sup> century presented a new problem for systems engineering: the system of systems. The next section will exemplify that the traditional methods are insufficient to address these new challenges so that a new theory is needed that allows to derive methods and implement solutions.

### 3.2 System of Systems

Most 20th century systems were designed and implemented to satisfy specific functional objectives. The objectives were typically focused on the requirements in a single

functional area (i.e. accounting, inventory control, manufacturing, railroads, highways, etc.), resulting in a number of vertically independent, or stove-piped, systems within an organization or society. Few were designed to satisfy all of the functions required by the organization or society they were serving and as such are classified as monolithic in structure.

Today, large numbers of 20th century systems operate within these functional stovepipes, providing functionality inside but not across the stovepipes. Initial efforts to bridge the functional stovepipes have focused on integrating 20th century systems through a series of system-to-system interfaces. However, 21st century managers are no longer satisfied with disparate systems lashed together with complex interfaces and data validation routines. Enterprise Resource Planning (ERP) systems were supposed to be the panacea for the business world, replacing stove-piped legacy systems with a single system encompassing all of a company's functional requirements. In 1998 it was estimated that businesses around the world were spending \$10 billion per year [18] on enterprise systems and that figure probably doubles when you add in associated consulting expenses.

By the turn of the century, a new type of system, beyond that envisioned by the late Russell Ackoff in his paper *The Systems Revolution* [19], began to emerge. It is the super-system, the metasytem, the system-of-systems which is made up of components which are large-scale systems themselves. If we are to understand system-of-systems we must be able to differentiate them from the more common monolithic systems.

Although the term system-of-systems has no widely accepted definition, Maier notes that the notion is widespread and generally recognized [20]. The following distinguishing characteristics have been proposed [20] [21].

1. *Operational Independence of the Individual Systems:* A system-of-systems is composed of systems that are independent and useful in their own right. If a system-of-systems is disassembled into the component systems, these component systems are capable of independently performing useful operations independently of one another.

2. *Managerial Independence of the Systems:* The component systems not only can operate independently, they generally do operate independently to achieve an intended purpose. The component systems are generally individually acquired and integrated and they maintain a continuing operational existence that is independent of the system of systems.

3. *Geographic Distribution:* Geographic dispersion of component systems is often large. Often, these systems can readily exchange only information and knowledge with one another, and not substantial quantities of physical mass or energy.

4. *Emergent Behavior:* The system-of-systems performs functions and carries out purposes that do not reside in any component system. These behaviors are emergent properties of the entire system-of-systems and not the behavior of any component system. The principal purposes supporting engineering of these systems are fulfilled by these emergent behaviors.

5. *Evolutionary Development:* A system-of-systems is never fully formed or complete. Development of these systems is evolutionary over time and with structure, function and purpose added, removed, and modified as experience with the system grows and evolves over time.

These distinguishing characteristics begin to place some degree of formality on the notion of system-of-systems, but something is missing. In order to go beyond the traditional perspective of a fully integrated system-of-systems which perfectly shares data in what we call hard interoperability, we must invoke a more systemic view. The ideal state for a system-of-systems requires what we will call *systemic interoperability*. Systemic interoperability is a holistic view of interoperability and requires compatibility in worldview and conceptual, contextual, and cultural interoperability, allowing the system-of-systems to act consistently with regard to purpose, function, and form. In other words, it is not sufficient to align the implementation details of the participating systems, but the underlying conceptualization and the assumptions and constraints need to be aligned as well. This is where System of Systems Engineering comes into play.

### 3.3 System of Systems Engineering

During the evolution of TSE, the educational texts [22] [23] [24] and curricula eliminated topics on the fundamental concepts and properties associated with systems and include few *soft* topics to encompass the rich context and human situations that real-world systems of systems engineering problems present.

Man-made systems of systems require a holistic, systemic understanding of both the technical problem and the contextual framework present in order to arrive at satisfactory solutions. A new set of methodologies and frameworks based upon formal systems principles are required. The new methodologies will also require new supporting methods, techniques, and tools.

The emerging discipline of System of Systems Engineering (SoSE) is attempting to address the problems associated with systems-of-systems. Because these problems are *messy* traditional methodologies of systems engineering are excluded from consideration in this context. Russell Ackoff coined the concept of a “mess” and “messes” [25]:

*“Because messes are systems of problems, the sum of the optimal solutions to each component problem taken separately is not an optimal solution to the mess. The behavior of the mess depends more on how the solutions to its parts interact than on how they interact independently of each other. But the unit in OR is a problem, not a mess. Managers do not solve problems, they manage messes.”* (p. 100)

Keating et al. [26] cite three important problems that TSE is not prepared to address when facing a complex metasystem problem:

1. Has not been developed to address high levels of ambiguity and uncertainty in complex systems problems . . . it strains to adequately respond to ill-structured problems with constantly shifting requirements.
2. Does not completely ignore contextual influences on system problem formulation, analysis, and resolution, but places context in the background.
3. Is not prepared to deliver incomplete or partial solutions that include iterative design and implementation after deployment.



Keating et al [26] provisionally define SoSE as:

*“The design, deployment, operation, and transformation of metasystems that must function as an integrated complex system to produce desirable results. These metasystems are themselves comprised of multiple autonomous embedded complex systems that can be diverse in technology, context, operation, geography, and conceptual frame.”* (p. 23)

Multiple, autonomous, embedded, complex systems function as a single meta-system, or system-of-systems. This is possibly the most daunting task ever presented to systems engineers. It exists within a unique new context and will require an entirely new methodological problem solving approach.

From a programmatic and enterprise viewpoint, TSE emphasized a system-centric view with individually designed, developed, implemented and optimized solutions, which necessarily incorporated the danger of stovepipes and fragmentation. What is envisioned, however, is an integrated system approach in which each system provides capabilities in an easy and composable way to support the rapid reconfiguration. To support this vision, a methodology is needed that guides systems engineers in the new system of systems problem domain.

### 3.4 System of Systems Engineering Methodology

Currently, there is no widely accepted approach to conducting System of Systems Engineering (SoSE) efforts. However, there is recognition that approaches must address challenges of increasingly complex systems that must be conceived, built, operated, and evolved in a changed landscape marked by: (1) an exponential rise in the demand, accessibility, and proliferation of information, (2) increasing interdependence and demands for interoperability between systems that have previously been developed, tested, operated, and maintained in isolation, (3) missions and flow down requirements that are subject to rapid and potentially radical shifts due to policy, organizational, funding, or other factors beyond the technical aspects of the system, and (4) demands for the accelerated fielding of systems that are technically incomplete, but offer an improved alternative to what is presently available [27].

The SoSE Methodology [28] is a rigorous engineering analysis that invests heavily in the understanding and framing of the problem under study. By conducting a rigorous engineering analysis of the problem and its associated context, the SoSE Methodology minimizes the chance that a Type III error or solving the wrong problem precisely and efficiently [29] [30] may be committed early on in a SoSE analysis. It is important that the SoSE Methodology is not taken as a prescriptive approach to addressing complex SoSE problems. Instead, the SoSE Methodology must be taken as a guide, to be adapted to the particular circumstances that define its application. Otherwise, it will not serve its intended purpose: to provide a high level adaptable structure to guide rigorous exploration of complex systems problem situations.

The SoSE Methodology is intended to provoke rigorous analysis – resulting in the potential for alternative decision, action, and interpretations for evolving complex system of systems solutions. The SoSE Methodology is based in facilitating inquiry that is as much about thinking and framing of problems, their context, and managing emergent conditions as it is about taking decisive action. The SoSE Methodology was

purposefully built and seeks to provoke higher levels of inquiry, systemic analysis, and advance understanding of seemingly intractable problems enroute to more robust solutions.

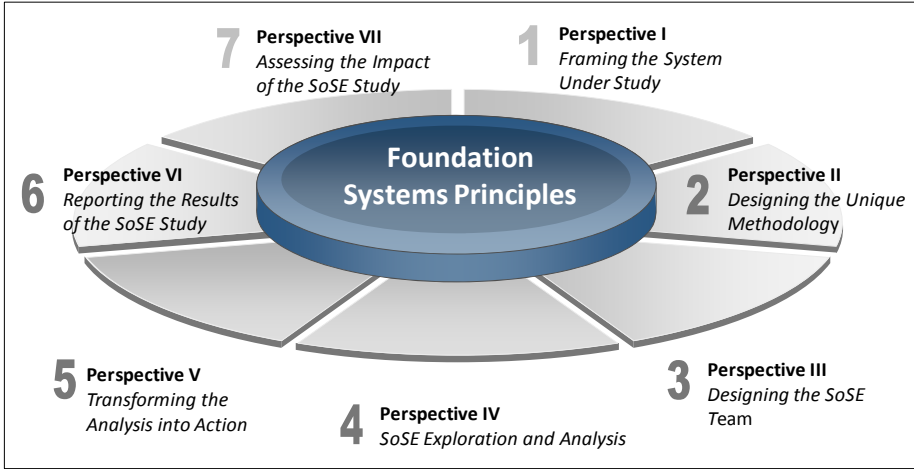
We position the SoSE Methodology to be consistent with Checkland’s [31] perspective of a methodology, which suggests that a methodology provides a framework, more specific than philosophy, but more general than a detailed method or tool. Therefore, a systems-based methodology must provide a framework that can be elaborated to effectively guide action. There are several critical attributes for a methodology and these are consistent with the current state of evolution for the SoSE Methodology. These critical attributes are discussed in the next section.

There are several critical attributes in the SoSE Methodology that are consistent with the current state of evolution for SoSE. Although the listing is certainly not intended to be exhaustive, we offer these as insight to our thinking with respect to the characteristics that make the SoSE Methodology sustainable. The nine (9) critical attributes and how the SoSE Methodology satisfies these are presented in Table 1.

**Table 1.** Critical Attributes of the SoSE Methodology

Attribute	Explanation
Transportable	Must be capable of application across a spectrum of complex systems engineering problems and contexts. The appropriateness (applicability) of the methodology to a range of circumstances and system problem types must be clearly established as the central characteristic of transportability.
Theoretically and Philosophically Grounded	Must have a linkage to a theoretical body of knowledge as well as philosophical underpinnings that form the basis for the methodology and its application. The theoretical body of knowledge for the SoSE Methodology is systems theory.
Guide to Action	Must provide sufficient detail to frame appropriate actions and guide direction of efforts to implement the methodology. While not prescriptively defining how execution must be accomplished, the methodology must establish the high level what’s that must be performed.
Significance	Must exhibit the holistic capacity to address multiple problem system domains, minimally including contextual, human, organizational, managerial, policy, technical, and political aspects of a SOSE problem.
Consistency	Must be capable of providing replicability of approach and results interpretation based on deployment of the methodology in similar contexts. The methodology is transparent, clearly delineating the details of the approach for design, analysis, and transformation of the SOS.
Adaptable	Must be capable of flexing and modifying the approach, configuration, execution, or expectations based on changing conditions or circumstances – remaining within the framework of the guidance provided by the methodology, but adapting as necessary to facilitate systemic inquiry.
Neutrality	Attempts to minimize and account for external influences in application and interpretation. A methodology must provide sufficient transparency in approach, execution, and interpretation such that biases, assumptions, and limitations are capable of being made explicit and challenged within the methodology application.
Multiple Utility	Supports a variety of applications with respect to complex SOS, including, new system design, existing system transformation, and assessment of existing complex SOS initiatives.
Rigorous	Must be capable of withstanding scrutiny with respect to: (1) identified linkage/basis in a body of theory and knowledge, (2) sufficient depth to demonstrate detailed grounding in relationship to systemic underpinnings, including the systems engineering discipline, and (3) capable of providing transparent results that are replicable with respect to results achieved and accountability for explicit logic used to draw conclusions/interpretations.

The foundations of the SoSE Methodology are found in two primary aspects, namely (a) the theoretical and philosophical foundations for systems and (b) the seven perspectives of an enabling methodology shown in figure 3.



**Fig. 3.** The SoSE Methodology

First, the underlying theoretical and philosophical grounding are derived from systems theory. The principles, laws, and concepts central to the SoSE Methodology are from systems theory [32]. These principles, laws, and concepts are central to everything that follows in application of the SoSE Methodology to a specific problem domain. In effect, they define the thinking that supports following decision, action, and interpretation essential to effective SoSE. This sets the stage for a consistent approach to deployment of the SoSE Methodology by participants.

The second aspect of the SoSE Methodology is found in the seven perspectives that exist throughout a SoSE effort. Each perspective is:

- Essential to a holistic SoSE treatment of a problem area,
- Applied in iterative fashion throughout a SoSE project effort,
- Exists in relationship to all other perspectives, informing and informed by other perspectives,
- Can have a different priority at different times during an effort,
- Flexible in application, requiring tailoring depending on the context and problem domain, and
- Consists of detailed elements (that will vary in application) that serve to structure the application of the perspectives.

Each of the seven perspectives is briefly presented in the following paragraphs.

Perspective I: Framing the System under Study. This perspective is designed to rigorously structure the system problem, the contextual setting and environment within which the problem system exists. Key execution elements in this perspective include:

- Generalize the Wide Context for the System under Study – establish the circumstances, factors, conditions, and patterns that are characteristic of the situation surrounding the system of systems (SoS).
- Characterize the System under Study – understand the basic structure and characteristics of the system of systems under study, including the SoS’s objectives, functions, environment, resources, components, and management.
- Characterize the Complex Nature of the System Domain under Study – establish the complex nature of the SoS and problem domain.
- Present the System Domain as Characteristically Complex - present the SoS under study as a complex systems problem.
- Frame the SoSE Problem - depict the problem situation by expressing the structure, elements of processes and the situation.
- Define Study Purpose, Reformulated Problem Statements and Objectives - clearly explain the nature, purpose, high-level approach, and objectives for the effort.
- Conduct Stakeholder Analysis - explicitly account for and address the multiple interests (rational and irrational, inside & outside) which can impact achievement of system objectives.
- Conduct Contextual Analysis - account for the set of circumstances, factors, conditions, values and/or patterns that are influential in constraining and enabling the SoS engineering process, the SoS solution/recommendation design, SoS solution/recommendation deployment considerations, and interpretation of outputs/outcomes stemming from the effort.

Perspective II: Designing the Unique Methodology. This perspective designs a unique methodology based on the problem and the problem context.

- Construct High-Level Design for the Study - construct a unique high-level methodology that will adequately support the study objectives and the SoS context. This must be compatible with the problem and problem context.
- Develop the Analytic Strategy - create the design for quantitative and qualitative exploration (data collection and analysis) necessary to understand and make decisions concerning the SoS under study.
- Develop Assessment Criteria and Plan - construct a set of measurable performance criteria that can be used during and after the problem study to ensure continued fit of problem, context, methodology and capability to meet study objectives.

Perspective III: Designing the SoSE Team. This perspective designs the team to undertake the SoSE study, taking into account the nature of the SoS problem and the team resources, skills, and knowledge that can be brought to bear for the problem.